

INSTRUCTIONS

Students are encouraged to use this form to provide feedback in matters relating to your University experience. Your feedback is valuable as it helps us develop and improve our student facilities and services. If you wish to express dissatisfaction with an action, decision or omission of the University and if you would like the University to respond to this, we encourage you to follow the complaints process.

Campus: _____ **Course:** _____

My comments relate to:

- | | | |
|--|---|---|
| <input type="checkbox"/> College/Academic | <input type="checkbox"/> Enrolment | <input type="checkbox"/> Information Technology |
| <input type="checkbox"/> Student Services | <input type="checkbox"/> Facilities | <input type="checkbox"/> Timetable |
| <input type="checkbox"/> Food Outlets | <input type="checkbox"/> O Week | <input type="checkbox"/> Library |
| <input type="checkbox"/> Teaching & Learning Support | <input type="checkbox"/> Other (which area your feedback refers to?): _____ | |

FEEDBACK

If you are completing this form by hand, please write clearly and if more space is required, use the back of the form.

If you would like a personal response to your feedback, please provide your details:

STUDENT DETAILS

First Name: _____ **Family Name:** _____ **Student ID:** _____

JCU email address: _____ **Date:** _____

Please email your completed Student Feedback form to StudentMatters@jcu.edu.au or hand it in at the counter of the Student Centre on your campus. If appropriate, place the form in an envelope marked "Student Feedback - Confidential".

Thank you for your feedback.
It will be referred to the appropriate unit in JCU.