

Welcome to Cairns and James Cook University

Full degree students

Congratulations and welcome to James Cook University. Below you will find important information and dates you need to know. You can also visit the international students' website to find out more: www.jcu.edu.au/international

Before you arrive at JCU

Student visas

Please email a copy of your student visa as soon as you receive it to: internationaladmissions@jcu.edu.au

Booking your flights

It is important that all students arrive in time for the compulsory **International Student Orientation on Monday 17 July, 2017**. Students looking for accommodation are advised to arrive early to allow time to find permanent accommodation.

Accommodation

JCU can assist you to find suitable accommodation off campus in private rental or shared accommodation. Many students choose to live at Cairns Student Lodge located within walking distance of the JCU Cairns campus.

Cairns Student Lodge is an independent accommodation provider that works in close liaison with JCU and offers students fully catered university style accommodation. For more information or to apply visit: www.studentlodge.com

For alternative accommodation options visit the JCU accommodation database:

www.jcu.edu.au/accommodation

Username: **guest**

Password: **guest**

Other useful websites include:

www.studycairns.com.au

www.gumtree.com.au

www.realestate.com.au

The Residential Tenancies Authority provides useful information about renting in Queensland.

www.rta.qld.gov.au

Temporary accommodation

If you require temporary accommodation for the first few nights after your arrival, check out the list of hotels/motels and backpacker hostels in Cairns where you can make a booking - www.jcu.edu.au/international-students/prepare-your-arrival/before-you-arrive/accommodation Please note that these are only some of the options available in Cairns.

Free arrival reception service

JCU offers a free arrival service from the Cairns airport.

Service dates: 10 - 16 July 2017

Booking deadline: Two weeks prior to your arrival

www.jcu.edu.au/international/support/beforeyouarrive/bookingarrival

About Cairns and Far North Queensland

www.cairns-greatbarrierreef.org.au

www.cairns.com.au

www.cairns.qld.gov.au

Upon your arrival in Cairns

If you have booked an arrival reception service, you will be met at the luggage collection area and taken to your organised accommodation.

Service provider: Sun Palm Transport

If your travel plans change it is important to notify us so we can re-schedule your booking:

cairnsinternational@jcu.edu.au.



International Student Orientation (compulsory)

Date: 17 July 2017
Time: 8.30am – 2:00pm. Morning tea and lunch will be provided
Location: Building A3.3, JCU Cairns Campus
What to bring: Photo ID (passport or driver's license) JCU username and password (if you have one)

Arriving before or after these dates?

If you intend to arrive before 10 July or after 16 July 2017, you will need to arrange your own transport to your accommodation.

There is a shuttle from the airport and taxis service the airport, bus terminal and train station. Once you arrive you will need to check-in at JCU's Student Centre, building A1, Cairns campus.

Airport shuttle: www.sunpalmtransport.com.au
Cairns Taxis: www.cairnstaxis.com.au

Organise your JCU computer account and enrolment

You will not be able to start this process until six weeks prior to your commencement date at JCU.

To obtain your computer login details, email and information about your enrolment visit www.jcu.edu.au/newstudents. Choose **Activate** and then **I am an International Student** and follow Steps 1 to 5:

Step 1: Accept your offer

As an international student you have completed Step 1 when you accept your offer to study at JCU. Proceed directly to Step 2.

Step 2: Computer account

This step generates your JCU email address, username and password. You will need your JCU student identification number found on your Confirmation of Enrolment (CoE) under section C *Student Details > Provider Student ID*. If you do not have a CoE email your admissions officer or internationaladmissions@jcu.edu.au.

NOTE: You must remember your email address, username and new password. Check your JCU email account regularly as lecturers and University staff will communicate with you via this address. Official email correspondence between you and the

University should always come from your JCU account.

My JCU username is:

jc _____

My JCU email address is:

_____@my.jcu.edu.au

Step 3: Plan your study

This step will provide you with information about your program and subjects.

Students should watch the student help videos found online for assistance with choosing subjects, enrolment and class registration (timetable).

You will also need to complete your Course Enrolment Planner, work through the instructions in your planner and use the links provided to make any choices your course requires.

Step 4: Enrol in your subjects

eStudent is your enrolment and student information portal. In eStudent you can enrol in subjects, register for your classes and update your contact details.

Then logging into eStudent for the first time you will be asked to confirm the following details before you proceed:

- Parent/guardian education information
- Citizenship and residency
- Disability
- Cultural details
- Address details: postal, semester residential*, home residential, emergency and preferred mailing
- Telephone contact: Permanent, semester, mobile
- Emergency contact details

*** If studying on a student visa, it is a condition**

that you provide JCU with details of your semester address as soon as you have secured permanent accommodation. By completing this information on eStudent you are fulfilling this requirement of your student visa.

Need more information or assistance?

Computer account: including password reset, contact infohelp@jcu.edu.au or visit the library (building B1) after your arrival.

eStudent:

www.jcu.edu.au/student/enrolment/estudenthelp

Managing your enrolment:

Refer to the help options available online through Step 4 (help videos, Ask Us, assistance line).

Once you arrive on campus, JCU staff can provide you with further assistance in person, visit the JCU Student Centre (building A1).

Step 5: Orientation 'O' Week

Monday 17 to Thursday 20 July, 2017

Make sure to attend your information sessions and participate in any of the other activities on offer: campus tours, workshops, student ID card sessions, timetable assistance, social events and much more.

Check out the full program:

www.jcu.edu.au/orientation

Further information and assistance

Contact The International Support team:

Email: cairnsinternational@jcu.edu.au

Phone: +61 7 4232 1533

In Person: JCU Student Centre, building A1 Cairns Campus

Interactive map

www.jcu.edu.au/maps

Connect with current students on Facebook



www.facebook.com/james.cook.university.international

Once you arrive in Australia you can contact James Cook University after business hours by calling the Student Assistance Helpline on: 1800 754 185.

Important terminology

TP: Teaching Period; there are two per year: TP1 (January-June) and TP2 (July-December)

SP: Study Period; multiple study periods fall within each teaching period the main ones being: SP1 (February-June) and SP2 (July-December)

eStudent: Enrolment and student information portal. Accessed with jc number and password.

LearnJCU: Study portal where you will find all your course details, lecture notes etc.

Accessed with **jc number** and **password**.

We wish you a safe and happy journey to James Cook University and look forward to meeting you soon.