

Service Areas	Pathways	Student Transitions and Careers	Academic Language and Learning	Student Equity and Wellbeing	Blended Learning and Innovation	Teaching Quality and Scholarship
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Services	Pathways Programs Tertiary Access Course Diploma of Higher Education Diploma Advisory Group	Student Transition support <ul style="list-style-type: none"> • O Week coordination • Student Mentor Program • Aboriginal and Torres Strait Islander Student Mentor Program • Unistart Coordination of the First Year Experience Careers and Employment including career counselling and career fair Extra curricular activities including the JCU Professional College	Student learning skills development including: <ul style="list-style-type: none"> • academic skills • language • numeracy • English as an Additional Language (EAL) Implementation of the English Language and Numeracy Policy – supporting academic staff Introductory Academic Program for Australia Award students Peer assisted study sessions (PASS) Support for staff with English as an Additional Language	AccessAbility Services <ul style="list-style-type: none"> • assessment, implementation and monitoring of reasonable adjustments for students studying with a disability or health condition • advice to staff on disability related issues Discrimination and Harassment (students) <ul style="list-style-type: none"> • informal resolution • formal complaint management Counselling <ul style="list-style-type: none"> • mental health and wellbeing support • short to midterm psychotherapy Multifaith Chaplaincy <ul style="list-style-type: none"> • personal, religious and spiritual support Student Welfare <ul style="list-style-type: none"> • health, lifestyle, financial and wellbeing support • workshops and Mental Health First Aid training for students and staff 	Blended learning curriculum design LearnJCU support for staff & students Digital media production including lectures E Portfolio- Pebblepad Learning Technologies Advisory Group- including requirements to purchase software for learning and teaching Learning space design and use	Coordination of HEPP funds Retention initiatives including Analytics Evaluating learning and teaching <ul style="list-style-type: none"> • YourJCU Surveys • Coordination of student surveys • Peer Review of Teaching • Peer Assisted Teaching Scheme (PATs) Course design including JCU strategic curriculum initiatives Assessment and moderation Advice re Australian Qualifications Framework (AQF) Grants and Awards (including Office for Learning and Teaching- OLT) Induction to learning and teaching for new staff and sessional staff Graduate Certificate of Education (Academic Practice)
College Links	Diploma Advisory Group member First Year Coordinators Subject coordinators (Diploma stream electives)	First Year Experience Coordinators Course Coordinators	First Year Experience Coordinators Indigenous Student Support Officers (ISSOs) ADLTs Course Coordinators	Accessibility Contact Officers First Year Experience Coordinators Course Coordinators	Teaching Roles Database (TRDB) Administrator Course coordinators Subject coordinators Teaching staff ADLTs Learning Technologies Advisory Group Member	Teaching Roles Database (TRDB) Administrator Course coordinators Subject coordinators Teaching staff ADLTs