

# Deputy Vice Chancellor Education's Student Experience Award

*Nomination Guidelines*



JAMES COOK  
UNIVERSITY  
AUSTRALIA



For over 50 years, James Cook University (JCU) has been dedicated to serving regional and remote communities through providing study experiences that are exciting, challenging, and rewarding, and that help graduates access the education and experience they need to thrive in the global workforce.

JCU is devoted to the success and wellbeing of our students through commitment to a set of [core values](#) that define what we stand for and guide the way we behave and work together. JCU values authenticity, excellence, integrity, and respect in everything we do, and recognises outstanding practice in teaching and scholarship that adheres to these values in many different ways.

The Deputy Vice Chancellor Education’s Student Experience Award recognises the many ways in which JCU’s educators strive to ensure JCU’s student experience is sector leading. This award also provides a pathway for educators intending to apply for a JCU Citation for Outstanding Contributions to Student Learning.

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## Aims

In 2024, JCU will award up to five (5) DVC Education's Student Experience Awards.

The awards follow the same criteria and format as the JCU and AAUT Citations for Outstanding Contributions to Student Learning, offered by JCU and Universities Australia respectively, and are designed to recognise and reward the diverse contributions individuals and teams make to enhance student learning outcomes and encourage continued excellence in learning and teaching.

The winners of these awards will be chosen by a panel of university teaching and learning stakeholders and up to five (5) citations valued at \$1500 each will be awarded across JCU. Winners will be formally announced on Thursday, 24 October 2024, at the Celebrating Excellence in Learning & Teaching at JCU: Teaching Excellence Awards.

## Eligibility

Nomination is open to academic and professional staff across all JCU campuses (i.e., JCU Australian Tropical Campuses, JCU Singapore and JCU Brisbane) who are appointed in full-time or fractional, continuing, contract, or sessional positions. Nominees must be employed by JCU or JCUB at the time of nomination. *All nominations must relate specifically to contributions to the student experience at JCU.*

Both individuals and teams are encouraged to nominate. Teams may be of any size; however, if a team is larger than five members, a team name must be provided, and consideration given to the percentage contribution of each team member. *Team nominations can only include members with a contribution of 10 per cent or higher.*

Please note that nominee(s) may only lead one nomination in any given year.

### Early Career

Nominees with no more than five years' cumulative experience teaching in a higher education institution may be considered in the Early Career category. The five years can be non-sequential. This includes all tutoring, marking, and teaching, either fulltime, fractional, or sessional. Nominees must indicate their Early Career status as part of their application. For team nominations, the Early Career status will only apply if the lead nominee meets the Early Career category, and if their contribution to the nomination is at least 50%.

### Eligibility of previous recipients of Awards or Citations

The DVC Education's Student Experience Award is a new Award in 2024. However, previous recipients of JCU Individual Citations are not eligible to nominate if they have been awarded a Citation within the previous five years in the same category (i.e., if a recipient wins in 2019, they are not eligible to apply until 2024), but they may apply for a different award category. Previous recipients of Individual Citations and other JCU Awards are eligible to nominate again within five years *only* if they are a member of a team nomination and are not the lead nominee. Nominees who were unsuccessful for awards in previous years are also eligible to apply.

**Only nominations that have been supported and signed by the College ADLT and the College Dean will be accepted.**

## Accountability

Award winners will be invited to join the Community of Learning and Teaching Excellence and are expected to share their good practices with the learning and teaching communities both within their College/Division and across the wider JCU community. Winners will play a crucial role in disseminating good practice, providing support, and participating in peer review processes for future nominees, including the use of their winning submissions as exemplars for future nominees.

Winners may be required to contribute to a showcase video production sharing their outstanding practice.

## Assessment criteria

All nominees for DVC Education's Student Experience Award are required to select one only of the following criteria for assessment, as appropriate to their contribution. These criteria align with those used for the JCU Citations for Outstanding Contributions to Student Learning and by the AAUT. Nominations will be assessed on evidence provided in relation to the selected criterion, as well as relevance to JCU, College, or Divisional strategic plans and priorities.

1. Approaches to teaching and/or the support of learning that influence, motivate, and inspire students to learn.
2. Development of curricula, resources, or services that reflect a command of the field.
3. Effective assessment practices that bring about improvements in student learning, may have a focus on academic integrity or digital solutions, or any assessment strategies that bring about change.
4. Innovation, leadership, or scholarship that has influenced and enhanced learning and teaching and/or the student experience.

The criterion chosen should be determined by the nature of the nominee's contribution to student learning. Examples of claims that might be included against the criteria are given below:

### 1. Approaches to teaching and the support of learning that influence, motivate, and inspire students to learn.

- Fostering student development by stimulating curiosity and independence in learning.
- Participating in effective and empathetic guidance and advice for students.
- Assisting students from equity and other demographic subgroups to participate and achieve success in their courses.
- Encouraging student engagement through the enthusiasm shown for learning and teaching.
- Inspiring and motivating students through effective communication, presentation, and interpersonal skills.
- Enabling others to enhance their approaches to learning and teaching; and developing and/or integrating assessment strategies to enhance student learning.
- Developing and/or integrating assessment strategies to enhance student learning.
- Provision of support services or programs that improve the student experience and enable

learning.

- Evaluating the quality of programs and activities including consideration of past and current student feedback to support student learning.

## 2. Development of curricula, resources, or services that reflect a command of the field.

- Developing and presenting coherent and imaginative resources for student learning.
- Implementing research-led approaches to learning and teaching.
- Demonstrating up-to-date knowledge of the field of study in the design of the curriculum and the creation of resources for learning.
- Communicating clear objectives and expectations for student learning.
- Providing support to those involved in the development of curricula and resources.
- Contributing professional expertise to enhance curriculum or resources.
- Evaluating the quality of curriculum, resources, or services.

## 3. Effective assessment practices that bring about improvements in student learning, may have a focus on academic integrity or digital solutions, or any assessment strategies that bring about change.

- Showing advanced skills in assessment/alternative assessment practices.
- Using a variety of assessment strategies to bring about change.
- Adapting assessment methods to different contexts and diverse student needs and learning styles.
- Contributing professional expertise to the field of assessment in order to improve program design and delivery.
- Dissemination and embedding of good practice identified through assessment.
- Evaluating the quality of the assessment practices.

## 4. Innovation, leadership, or scholarship that has influenced and enhanced learning and teaching and/or the student experience.

- Participating in and contributing to professional activities related to learning and teaching.
- Innovations in service and support for students; coordination, management and leadership of courses and student learning.
- Conducting and publishing research related to teaching.
- Demonstrating leadership through activities that have broad influence on the profession.
- Providing innovative learning and teaching for different contexts, including technology enhanced environments, for large and small class sizes and/or to meet the needs of a diverse student cohort.
- Influencing the overall academic, social, and cultural experience of higher education.
- Evaluating the feasibility of the innovation or the quality of leadership that enhances learning and teaching and/or influences student experience.

# Evidencing your contribution

With a focus on the chosen criterion, applicants are required to make a case that they have:

- a) Impacted on student learning, student engagement or the overall student experience for a minimum of two study periods, not including time taken for identification of the issue, or for development or trial of any activity. That is, evidence of the impact of the innovation / reform is supported by no less than two study periods of data.
- b) Gained recognition from colleagues, the institution, and/or the broader community.
- c) Shown creativity, imagination, or innovation, irrespective of whether the approach involves traditional learning environments or technology-based developments.
- d) Drawn on scholarly literature on teaching and learning to inform the development of initiatives, programs and/or practice.

The case needs to be strongly supported by a wide range of evidence in the form of qualitative and quantitative data. In assessing the evidence supporting Early Career nominations, consideration will be given to the career stage of the nominee.

## Types of evidence

Applicants will be expected to provide a range of well-justified qualitative and quantitative evidence and/or data that clearly supports their nomination. Types of evidence may include, but are not limited to, the following:

- student engagement data (e.g., Learning Analytics)
- survey responses including cohort size and response rates, scores, and comments (e.g., YourJCU)
- evidence of student success (e.g., grade distribution)
- student feedback (e.g., quotes from student-staff forums)
- evidence of institutional and/or external recognition (e.g., PROTs, IRU Calibration outcomes, testimonials from stakeholders)

[The JCU 4Q Model of Evaluation](#) provides a range of examples of evidence that could be used to support your nomination.

## Nomination process

All nominees for DVC Education's Student Experience Award are required to provide the following documentation:

1. Nomination form - available by clicking [this link](#).
2. Written statement of claims against the assessment criteria, including each of the four components outlined below
3. Statement of contribution (for team nominations only)
4. Two references (one must be the Head of the nominee's college, discipline, or divisional unit)
5. Photograph of nominee(s)

Other supporting materials are not to be submitted. Assessment will be based solely on the written statement and references. Nominees must, therefore, ensure that all claims they make meet the selection criteria, are supported by evidence, and that the evidence is included in the written statement.

## 1. Nomination forms

The nomination form reports administrative information and chosen criterion and will act as a cover sheet for the nomination. The completed nomination must be signed by the nominees' ADLT and their College Dean.

## 2. Claims against assessment criteria

The core element of a nomination for DVC Education's Student Experience Award is a written statement of claims against one of the four listed criteria that describes the nominee's contributions to student learning. It is vital that nominees specifically address their chosen criterion and provide clear evidence to support their claims.

This section is limited to **four (4) A4 pages** in total, comprising all the following elements:

1. **Proposed commendation** of up to 25 words, which includes the discipline or field of work and the distinctive contribution of the nominee or team. If the nomination is successful, this will be the title of the award commendation. The concise description should:
  - a. include "For..." at the beginning of the title
  - b. be written in the third person
  - c. avoid jargon and use plain English
  - d. inform the broadest possible audience about the work of the nominee.
2. **Overview** of the contribution and its context.
3. **Statement** addressing the assessment criteria (include criterion heading) and providing evidence of the contribution and resulting impact on student learning.
4. **Reference list:** nominees should use their preferred recognised reference style throughout and include a reference list within the four pages. Links to reference lists online will not be reviewed by assessors.

## Formatting the written statement

The written statement is limited to **four (4) A4 pages** using specified fonts and margins as listed in the formatting checklist. Any nomination with a written statement that exceeds the four pages or does not comply with the formatting requirements will be removed from the selection process.

Please adhere to the formatting instructions provided in the attachments. **Submissions that do not meet these requirements will not be accepted.**

## 3. Statement of Contribution (for team nominations)

In addition to the information included within the nomination form, team nominations must include one (1) A4 page that explains the roles and indicates the percentage contribution of team members (limited to team members with 10 per cent contribution or higher).

Exemplars are available from [grantsandawards@jcu.edu.au](mailto:grantsandawards@jcu.edu.au).

## 4. Letters of reference

Two (2) references of no more than one (1) A4 page each, are to be provided by people who are able to comment on the nominee's specific contribution to student learning against the nominated selection criterion.

One of the referees must be the Head of the nominee's college, discipline, or divisional unit. If the nomination is from a team, the references should apply to the team. It is vital that referees adhere to the stated requirements, and use strong, positive language that clearly links the nominee's work to the chosen criterion.

### Formatting the references

Each reference is to be no more than **one (1)** A4 page. Please adhere to the formatting instructions provided in the attachments (p. 10).

**Submissions that do not meet these requirements will be removed from the selection process.**

## 5. Photo requirement

An up-to-date, formal, digital photograph of the individual nominee or team (group photo) must be submitted with each nomination, in line with the following specifications:

In colour

- Background colour: white
- Image definition parameters: head and shoulders only
- Image resolution: 300dpi at 10cm by 10cm or 1200px by 1200px
- File Format: JPEG
- File size: Between 1MB and 10MB

If the nomination is successful, the submitted digital photographs will be used for publication purposes, including awards presentation, the CEE website, and other promotional materials. The photographs should therefore be of the best possible quality and include all members of a team nomination within one photo. Low quality photographs will not be accepted. Changes cannot be made to photographs after submission.

### Presentation

Please complete the attached checklist of formatting instructions and adhere to these guidelines.

**Applications that do not adhere to these formatting guidelines will not be considered.**

## Prior to submission

Intending nominees should:

- consult with their ADLT, outlining their proposed criteria and evidence as soon as possible
- ensure they can block out time for preparation and refinement in the lead up to submission
- update their submission consistent with any feedback provided
- Ensure that their completed submissions are submitted to their College or Directorate by the stipulated date.



## Closing Dates

Signed applications must be submitted through your ADLT. Please contact your ADLT for guidance. Contact details for college ADLTs can be found here:

<https://www.jcu.edu.au/learning-and-teaching/directorate-of-learning-teaching-and-student-engagement/contacts>

The College ADLTs will submit all nominations to the Centre for Education & Enhancement via email to [grants\\_andawards@jcu.edu.au](mailto:grants_andawards@jcu.edu.au) by **COB Friday, 20 September 2024**.

**Please note that Colleges and Directorates may direct earlier dates for review and submission.**

**Late applications will not be considered.**

## Assessment Panel

At an institutional level, the JCU Awards Selection Committee will:

- select up to five (5) nominees to receive a DVC Education's Student Experience Award

**Please note that due to the AAUT's eligibility rules, only staff employed by JCUA may nominate for national Citation. For more information please visit the [AAUT website](#).**

The JCU Awards Selection Committee will be comprised of:

- Deputy Vice-Chancellor, Education
- Dean, Centre for Education & Enhancement
- College ADLTs or their delegates; and
- Up to two other members co-opted to bring specialist expertise, e.g., in ICT or a previous award recipient, if required.

## Attachments

Written Statement: Formatting Instructions / Checklist	Check Box
The application is written in 11-point Arial or 11-point Calibri (narrow fonts must not be used)	<input type="checkbox"/>
Margins must be 2cm on all sides with clear definition between paragraphs. No columns should be used	<input type="checkbox"/>
Claims against assessment criteria is a maximum of four (4) A4 pages	<input type="checkbox"/>
<p>Claims against assessment criteria contains, in the following order:</p> <ol style="list-style-type: none"> <li>1. Proposed Commendation (maximum 25 words), describing the distinctive contribution of the nominee</li> <li>2. A summary of the particular contribution and its specific context</li> <li>3. A statement addressing the chosen criterion and providing evidence of the contribution</li> </ol>	<div style="text-align: center;"> <input type="checkbox"/>    <input type="checkbox"/>    <input type="checkbox"/> </div>
<p>Claims against the assessment criteria must provide empirical evidence for the ways in which the contribution has:</p> <ul style="list-style-type: none"> <li>• influenced student learning, student engagement and/ or the overall student experience.</li> <li>• gained recognition from fellow staff, the institution, and/or the broader community.</li> <li>• drawn on scholarly literature on teaching and learning to inform the development of initiatives, programs and/or practice.</li> <li>• been sustained for a period of no less than two study periods</li> </ul>	<div style="text-align: center;"> <input type="checkbox"/>    <input type="checkbox"/>    <input type="checkbox"/>    <input type="checkbox"/> </div>
All claims made in the written statement meet the assessment criteria, are supported by evidence, and the evidence is included in the written statement. No additional supporting materials are to be submitted	<input type="checkbox"/>

Letters of Reference: Formatting Instructions / Checklist	Check Box
Two letters of reference are included. One must be from the Head of the nominee's college, discipline, or Directorate	<input type="checkbox"/>
The references are provided by people who are able to comment on the nominee's contribution to student learning against the nominated selection criteria. If the nomination relates to a team, the references should apply to the team.	<input type="checkbox"/>
Each reference is no more than one (1) A4 page	<input type="checkbox"/>
References have been signed by the referees. Electronic signatures on references supplied by email to the nominee or institution are acceptable.	<input type="checkbox"/>

Photograph Checklist	Check Box
<p>Photograph is included and meets specification:</p> <ul style="list-style-type: none"> <li>• In colour</li> <li>• Background colour: white</li> <li>• Image definition parameters: head and shoulders only</li> <li>• Image resolution 300dpi at 10cm by 10cm or 1200px by 1200px</li> <li>• File Format: JPEG</li> <li>• File size: between 1MB and 10MB</li> </ul>	<input type="checkbox"/>



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