

3,228,427 Visits

2 Libraries  
2 Campuses

3 Study Zones

1,588 Seats

Open up to 115.5 hours per week

2,429,689 Virtual



798,738 In-person

## ENGAGEMENT

27,248 Service Desk Enquiries

644,945 Social Media Impressions

468 Posts

164 Tweets

148 Blogs

96 Posts

6,077 Chats



2,965 Peer-to-peer Student Enquiries

## COLLECTIONS

287,868 Digital Titles

4,650,164 Requests

377,740 Physical Titles

137,434 Loans and Renewals

17,879 Special Collections Items

3,447 Requests

## LEARNING & TEACHING

Digital literacies training

11,132 participants

356 workshops & classes F2F & online

Readings

482 Published lists

241,152 Item views

9,773 Items added

Self-directed learning

Library guide views 855,178

Video & interactive lessons 20,812 views

## RESEARCH

40,749 Research Online Repository Items

2,669 New Items added in 2019

23% Open Access

1,615 Research Support Enquiries