



Welcome to Cairns and James Cook University

Research degree students

Congratulations and welcome to James Cook University. Below are important dates and information you need to know. The international students' website

www.jcu.edu.au/international and the Graduate Research School website www.jcu.edu.au/grs will provide you with information about studying at JCU.

Before you arrive at JCU

Student visas

Please email a copy of your student visa as soon as you receive it to: internationaladmissions@jcu.edu.au

Travel plans

Email your arrival date to cairnsinternational@jcu.edu.au so that we know when to expect you.

Accommodation

JCU can assist you to find suitable accommodation off campus in private rental or shared accommodation. Many students choose to live at Cairns Student Lodge located within walking distance of the JCU Cairns campus.

Cairns Student Lodge is an independent accommodation provider that works in close liaison with JCU and offers students fully catered university style accommodation.

For more information or to apply visit www.studentlodge.com.

For alternative accommodation options visit the JCU accommodation database:

www.jcu.edu.au/accommodation

Username: **guest**

Password: **guest**

Other useful websites include:

www.studycairns.com.au

www.gumtree.com.au

www.realestate.com.au

The Residential Tenancies Authority provides useful information about renting in Queensland.

www.rta.qld.gov.au

Temporary accommodation

If you require temporary accommodation for the first few nights after your arrival, check out the list of hotels/motels and backpacker hostels in Cairns where you can make a booking - www.jcu.edu.au/international-students/prepare-your-arrival/before-you-arrive/accommodation Please note that these are only some of the options available in Cairns.

Free arrival reception service

JCU offers a free arrival service from the Cairns airport, bus and train terminals.

Service dates: Monday 10 to Sunday 16 July, 2017

Booking deadline: Two weeks prior to your arrival

www.jcu.edu.au/international/support/beforeyouarrive/bookingarrival

If you arrive before or after these dates you will need to arrange your own transport to your accommodation. There is a shuttle from the airport and taxis service the airport, bus terminal and train station.

Airport shuttle: www.sunpalmtransport.com.au

Cairns Taxis: www.cairnstaxis.com.au

About Cairns and Far North Queensland

www.cairns-greatbarrierreef.org.au

www.cairns.com.au

www.cairns.qld.gov.au

Upon your arrival in Cairns

If you have booked an arrival reception service, you will be met at the luggage collection area and you will be taken to your organised accommodation.

Service provider: Sun Palm Transport

If your travel plans change it is important to notify us so we can re-schedule your booking:

cairnsinternational@jcu.edu.au.

Check in with the Student Centre

As soon as possible after your arrival you will need to visit the Student Centre (building A1) at JCU to register your arrival, receive your arrival information, book an orientation session and finalise your enrolment.

You should also notify your supervisor by email of your arrival.



Organise your JCU computer account and enrolment

Visit the Graduate Research School's website and click on the "setup your email" option to obtain your login details. www.jcu.edu.au/grs

You will need your JCU student identification number found on your Confirmation of Enrolment (CoE) under section C *Student Details > Provider Student ID*. If you do not have a CoE, contact your admissions officer or email internationaladmissions@jcu.edu.au.

NOTE: You must remember your email address, username and new password. Bring these details with you when you register your arrival.

Check your JCU email account regularly as lecturers and University staff will communicate with you via this address. Official email correspondence between you and the University should always come from your JCU account.

My JCU username is:

jc _____

My JCU email address is:

_____@my.jcu.edu.au

Updating your personal details

eStudent is your enrolment and student information portal. In eStudent you can update your contact and personal details.

When logging into eStudent for the first time, you will be asked to confirm the following details before you proceed:

- Parent/guardian education information
- Citizenship and residency
- Disability
- Cultural details
- Address details: postal, semester residential*, home residential, emergency and preferred mailing
- Telephone contact: Permanent, semester, mobile
- Emergency contact details

* **If studying on a student visa, it is a condition that** you provide JCU with details of your semester address as soon as you have secured permanent accommodation. By completing this information on eStudent you are fulfilling this requirement of your student visa.

Need more information or assistance?

Computer account: including password reset, contact infohelp@jcu.edu.au or visit the library (building B1) after your arrival.

Once you arrive on campus, JCU staff can provide you with further assistance, visit the Student Centre (building A1).

Orientation 'O' Week

Monday 17 to Thursday 20 July, 2017

If you are on campus during O Week we recommend you take advantage of the activities on offer such as campus tours, workshops, social events and much more.

Check out the full program: www.jcu.edu.au/orientation

Further information and assistance

Contact the International Support team:

Email: cairnsinternational@jcu.edu.au
Phone: +61 7 4232 1533
In person: the Student Centre, building A1, Cairns Campus

Interactive map

www.jcu.edu.au/maps

Connect with current students on Facebook

 www.facebook.com.au/james.cook.university.international

Once you arrive in Australia you can contact James Cook University after business hours by calling the Student Assistance Helpline on: **1800 754 185**.

Important terminology

TP: Teaching Period; there are two per year: TP1 (January-June) and TP2 (July-December)

SP: Study Period; multiple study periods fall within each teaching period the main ones being: SP1 (February-June) and SP2 (July-December)

eStudent: Enrolment and student information portal. Accessed with jc number and password. www.jcu.edu.au/students/enrolment/estudent-online-help

We wish you a safe and happy journey to James Cook University and look forward to meeting you soon.