## Report Comments

Welcome to the JCU University Subject and Teaching Report for the YourJCU Subject and Teaching Survey.

This report represents the combined responses of all students who participated in the survey across Study Period 1, 2021.
The report is in seven sections as follows:

1. Subject Question Mean Score
2. Subject Question Statistical Distribution
3. Subject Question Aggregated Frequency
4. Text Analytics on Subject Open Ended Comments
5. Teaching Question Mean Score
6. Teaching Question Statistical Distribution
7. Teaching Question Aggregated Frequency
8. Text Analytics on Teaching Open Ended Comments
9. Respondent Demographics Information

For further information please contact the Survey Coordinator - Teaching Quality: teachingevaluation@jcu.edu.au

## 1. SUBJECT QUESTION MEAN SCORE

The graphs below represent the mean (average) student response score for each YourJCU Subject Survey question according to the following scoring:

Strongly Disagree=1, Disagree=2, Neither Agree Nor Disagree=3, Agree=4, Strongly Agree=5
The first bar (red) represents the University mean score for this question.
Please rate the subject on the following criteria:

1. The learning outcomes in this subject were made clear to me

2. The face-to-face/on-campus delivery methods used in this subject helped me understand the subject material

3. The online delivery methods used in this subject helped me understand the subject material

4. The subject was well organised

5. The assessment activities helped me understand the subject material

6. I received timely feedback on my work in this subject

7. Overall, I was satisfied with this subject

|  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| University (James Cook University) 4.0 - |  |  |  |  |

## 2. SUBJECT QUESTION STATISTICAL DISTRIBUTION

The following data provides statistical breakdown of student responses for each YourJCU Subject Survey question according to: response option frequency, response histogram, mean, median and standard deviation.

## Please rate the subject on the following criteria:




Please rate the subject on the following criteria: (continued)


Please rate the subject on the following criteria: (continued)

## 3. SUBJECT QUESTION AGGREGATED FREQUENCY

The following graph and table represents the combined overall agreement from all students with the YourJCU Subject Survey questions according to the following frequency allocation:

Percentage Agree = number of students (as a percentage) that answered strongly agree or agree .
Percentage Neutral = number of students (as a percentage) that answered neither agree nor disagree.
Percentage Disagree = number of students (as a percentage) that answered strongly disagree or disagree.
Percentage Not Applicable $=$ number of students (as a percentage) that answered not applicable .
Please rate the subject on the following criteria:


## Please rate the subject on the following criteria:

| Question | Agree | Neutral | Disagree | Not <br> Applicable |
| :--- | :---: | :---: | :---: | :---: | :---: |
| The learning outcomes in this subject were made clear to me | $82 \%$ | $9 \%$ | $6 \%$ | $0 \%$ |
| The face-to-face/on-campus delivery methods used in this subject helped me understand <br> the subject material | $63 \%$ | $9 \%$ | $6 \%$ | $19 \%$ |
| The online delivery methods used in this subject helped me understand the subject <br> material | $67 \%$ | $15 \%$ | $10 \%$ | $5 \%$ |
| The subject was well organised | $74 \%$ | $12 \%$ | $9 \%$ | $0 \%$ |
| The assessment activities helped me understand the subject material | $76 \%$ | $12 \%$ | $7 \%$ | $2 \%$ |
| I received timely feedback on my work in this subject | $73 \%$ | $13 \%$ | $6 \%$ | $3 \%$ |
| Overall, I was satisfied with this subject | $76 \%$ | $11 \%$ | $8 \%$ | $0 \%$ |

## 4. TEXT ANALYTICS ON SUBJECT OPEN ENDED COMMENTS

These graphs and tables represent qualitative text analysis of the subject survey open ended comments for all responses at the University level.

The theme cloud (not word count) is a thematic comparison to a student response dictionary containing >2 million responses. The larger the font size, the more prominent the response theme (colour is not informative). Tables present the top 10 themes' rated. Spider graphs breakdown themes by gender and again rank by frequency in the table.
Theme Cloud: What were the best aspects of this subject?

|  |  |
| :---: | :---: |
| Attributes <br> [No. of comments] | Overall [4509] |
| HELPFUL / SUPPORTIVE | 21 \% |
| ENJOYABLE | 14 \% |
| INTERESTING | 13 \% |
| IMPORTANT / RELEVANT | 11 \% |
| ORGANIZED | 9 \% |
| ENGAGING | 8 \% |
| CLEAR | 7 \% |
| EASY | 7 \% |
| DIFFICULT | 5 \% |
| INSTRUCTIVE / INFORMATIVE | 4 \% |

Theme Cloud: Are there any area(s) of this subject that could be improved?

| boring disorganized ${ }^{\text {keep as is }}$ well delivered trustating enjoyable helpful / supportive responsive unhelpful comprehensive |  |
| :---: | :---: |
| Attributes <br> [No. of comments] | Overall [4210] |
| DIFFICULT | 19 \% |
| IMPORTANT / RELEVANT | 13 \% |
| UNCLEAR | 12 \% |
| HELPFUL / SUPPORTIVE | 9 \% |
| ORGANIZED | 9 \% |
| CLEAR | 8 \% |
| DISORGANIZED | 5 \% |
| NOT WORTHWHILE | 5 \% |
| COMPREHENSIVE | 4 \% |
| ENGAGING | 4 \% |

Cross Tabulation Gender: What were the best aspects of this subject?

$\left.\begin{array}{|lrr|}\hline \text { Attributes } & \mathrm{F} & \mathrm{M} \\ \text { [No. of comments] } & \text { X } \\ \hline \text { INSTRUCTIVE / INFORMATIVE } & \text { [3304] } & {[1188]}\end{array}\right][17]$

Cross Tabulation Gender: Are there any area(s) of this subject that could be improved?

|  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |

F
M [3053] [1140] [17]
ENGAGING
4 \% $4 \% ~ 0 \%$

## 5. TEACHING QUESTION MEAN SCORE

The graphs below represent the mean (average) student response score for each YourJCU Teaching Survey question according to the following scoring:

Strongly Disagree=1, Disagree=2, Neither Agree Nor Disagree=3, Agree=4, Strongly Agree=5
The first bar (red) represents the University Teaching mean score for this question.
Please rate the staff member's teaching on the following criteria:

1. This staff member was approachable for support if I needed it.

University (James Cook University) 4.3

2. The teaching style of this staff member inspired me to learn.

3. This staff member delivered subject material in ways that helped my learning.

University (James Cook University) 4.2

4. This staff member provided useful feedback to improve my learning.

5. Overall, I was satisfied with the teaching of this staff member.
University (James Cook University) 4.2 (

## 6. TEACHING QUESTION STATISTICAL DISTRIBUTION

The following data provides statistical breakdown of student responses for each YourJCU Teaching Survey question according to: response option frequency, response histogram, mean, median and standard deviation.
Please rate the staff member's teaching on the following criteria:

|  | 32\% | 50\% | 100\% |
| :---: | :---: | :---: | :---: |
| Statistics |  |  | Value |
| Response Count |  |  | 6760 |
| Mean |  |  | 4.3 |
| Median |  |  | 5.0 |
| Standard Deviation |  |  | 0.9 |
| 2. The teaching style of this staff member inspired me to learn. |  |  |  |
|  | $32 \%$ | $\begin{aligned} & 46 \% \\ & 50 \% \end{aligned}$ | 100\% |
| Statistics |  |  | Value |
| Response Count |  |  | 6883 |
| Mean |  |  | 4.1 |
| Median |  |  | 4.0 |
| Standard Deviation |  |  | 1.0 |
| 3. This staff member delivered subject material in ways that helped my learning. |  |  |  |
|  | $34 \%$ | $46 \%$ $50 \%$ | 100\% |
| Statistics |  |  | Value |
| Response Count |  |  | 6881 |
| Mean |  |  | 4.2 |
| Median |  |  | 4.0 |
| Standard Deviation |  |  | 1.0 |


| 1 Strongly Disagree (153) $2 \%$ <br> 2 Disagree (273) $4 \%$ <br> 3 Neither Agree Nor Disagree (977)  <br> 4 Agree (2201)  <br> 5 Strongly Agree (2962)  <br> [ Total (6566) ]  <br>  0 | $15 \%$ | 34\% | 45\% | 100\% |
| :---: | :---: | :---: | :---: | :---: |
| Statistics |  |  |  | Value |
| Response Count |  |  |  | 6566 |
| Mean |  |  |  | 4.1 |
| Median |  |  |  | 4.0 |
| Standard Deviation |  |  |  | 1.0 |

Please rate the staff member's teaching on the following criteria: (continued)


## 7. TEACHING QUESTION AGGREGATED FREQUENCY

The following graph and table represents the combined overall agreement for all students with the YourJCU Teaching Survey questions according to the following frequency allocation:

Percentage Agree $=$ number of students (as a percentage) that answered strongly agree or agree .
Percentage Neutral = number of students (as a percentage) that answered neither agree nor disagree.
Percentage Disagree = number of students (as a percentage) that answered strongly disagree or disagree.
Percentage Not Applicable $=$ number of students (as a percentage) that answered not applicable .
Please rate staff member's teaching on the following criteria:


Please rate the staff member's teaching on the following criteria:

| Question | Agree | Neutral | Disagree | Not <br> Applicable |
| :---: | :---: | :---: | :---: | :---: |
| This staff member was approachable for support if I needed it. | 80\% | 9\% | 4\% | 7\% |
| The teaching style of this staff member inspired me to learn. | 74\% | 13\% | 8\% | 6\% |
| This staff member delivered subject material in ways that helped my learning. | 76\% | 11\% | 8\% | 5\% |
| This staff member provided useful feedback to improve my learning. | 71\% | 13\% | 6\% | 10\% |
| Overall, I was satisfied with the teaching of this staff member. | 79\% | 10\% | 5\% | 5\% |

## 8. TEXT ANALYTICS ON TEACHING OPEN ENDED COMMENTS

These graphs and tables represent qualitative text analysis of the teaching survey open ended comments for all responses at the University level.

The theme cloud (not word count) is a thematic comparison to a student response dictionary containing >2 million responses. The larger the font size, the more prominent the response theme (colour is not informative). Tables present the top 10 themes' rated.

Theme Cloud: What were the best aspects of ()'s teaching?

| must change unkind / unpleasant disrespectful/rude instructive / informative poor delivery well delivered responsive kind / personable $\underset{\text { available }}{\text { funny }}$ / entertaining enthusiastic / dedicated unhelpful organized frustrating difficult clear engaging knowledgeable =nnemeresting helpful / supportive mand wer enjoyable approachable superficial comprehensive disorganized not worthwhile important / relevant unavailable <br> keep as is |  |
| :---: | :---: |
| Attributes [No. of comments] | Overall [4887] |
| HELPFUL / SUPPORTIVE | 22 \% |
| ENGAGING | 15 \% |
| APPROACHABLE | 15 \% |
| CLEAR | 12 \% |
| ENTHUSIASTIC / DEDICATED | 12 \% |
| EASY | 10 \% |
| ENJOYABLE | 8 \% |
| KNOWLEDGEABLE | 8 \% |
| IMPORTANT / RELEVANT | 8 \% |
| INTERESTING | 8 \% |

Theme Cloud: Are there any area(s) of ()'s teaching that could be improved?

|  |  |
| :---: | :---: |
| Attributes <br> [No. of comments] | $\begin{gathered} \text { Overall } \\ {[3734]} \end{gathered}$ |
| DIFFICULT | 10 \% |
| IMPORTANT / RELEVANT | 6 \% |
| UNCLEAR | 5 \% |
| HELPFUL / SUPPORTIVE | 5 \% |
| CLEAR | $3 \%$ |
| ENGAGING | 3 \% |
| ORGANIZED | 3 \% |
| ENJOYABLE | 2 \% |

What were the best aspects of ()'s teaching?

|  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |

$\left.\begin{array}{|lrr|}\hline \text { Attributes } & \mathrm{F} & \mathrm{M} \\ \text { [No. of comments] } & \text { [3612] } & {[1255]}\end{array}\right][20]$.

Are there any area(s) of ()'s teaching that could be improved?

|  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- |

## 9. RESPONDENT DEMOGRPAHICS INFORMATION

The following pie charts display the percentage of YourJCU Subject and Teaching Survey respondents separated according to the following parameters: Campus of enrolment, Subject (Class) Size, Subject Availability Type, Indigenous, Age and Gender Distribution, and Divisional Distribution.

## Campus Distribution



## Class Size Distribution



## Subject Availability



Indigenous Distribution


## Age Distribution



## Gender Distribution



Divisional Distribution


