

Appendix 3 – JCU’s Research Data and Information Storage and Collaboration Options

JCU is committed to sourcing and providing our researchers industry standard data storage and collaboration options to assist in the appropriate research data management, however we acknowledge that providing solutions is challenging and costly, as data infrastructure and storage is growing at a rapid rate in this digitally centric environment.

Please contact us at researchdata@jcu.edu.au to discuss your research project’s data (active) storage requirements and we will advise of the best possible solution we currently can provide.

The table below is a list of JCU available storage and collaboration options for **active / working** research data (for **completed** research data and information (research assets) contact researchdata@jcu.edu.au).

	JCU MICROSOFT ONEDRIVE	JCU MICROSOFT TEAMS	JCU HPRC	AARNET CLOUDSTOR
Storage Capacity	5 TB	25 TB per team	5 TB, and 250 KB files	1 TB, and group storage quotas for research projects can be requested.
Collaborating With JCU Researchers	✓	✓	✓	✓
Collaborating With External Researchers	✓	✓ ¹	✓ ²	✓ ³
Sensitive Data	✓	✓	X	X
Remote Access	✓	✓	✓	✓
Data Stored in Australia	✓	✓	✓	✓
Deleted File Recovery	✓ ⁴ via Service Now request	X	X	✓ ⁴ see CloudStor website
Suitable for Backups	✓	✓	X	✓
Best Feature	Quick to setup, easy to use, access from day one.	Includes other methods for collaboration along with file sharing.	Excellent for use with HPC compute for data analysis.	Designed for researchers.
Getting Setup	JCU Microsoft OneDrive	Make a collaboration tool request.	JCU Service Now Accessing the HPC	CloudStor's website

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Notes

1. Microsoft Team team owners can add [guest accounts](#) or [external account](#).
2. Researchers can apply (via ServiceNow) for external collaborators to have access to their JCU HPC account.
3. The [Australian Access Federation](#) (AAF) provides access to online resources via your institution's usual logic process.
4. Within 30 days.