

Learning Technology Values Statements

Value	Descriptor	Team Values Statement	What will we hear each other say, and see each other do, as we live this value?	What will our stakeholders hear us say and see us do?
Authenticity	Working in, with and for the communities in which we are based, we are responsive to their needs and champions for transformative education and research. In doing so we act ethically, transparently and with generosity of spirit.	We value authenticity and aim to create a culture of openness and transparency. We prioritize our availability, responsiveness, quality of service, and provide positive feedback, open communication, in a collaborative responsible way. We seek out and support new ideas and promote transformative education practices for our JCU learning communities.	We have open communication channels that are positive, proactive and supportive. Be a good team player. We share the work load across the team and we are mindful of team capacity and capability.	Refine our responsiveness, quality of service by seeking feedback from our Academy. Purposeful, accommodating and flexible in our service.
Excellence	Our global reputation for cutting-edge research and education is built in equal parts on our responsiveness to the unique characters of the places in which we work and our commitment to excel in everything we do.	We are committed to excellence in everything we do. We will provide innovative support ideas and be accountable for our actions and strive for continuous improvement. We deliver cutting-edge support and training and collaboratively provide digital learning objects/resources that are fit for purpose	We are committed to excellence in everything we do. We will provide innovative support ideas and be accountable for our actions and strive for continuous improvement. We deliver cutting-edge support and training and collaboratively provide digital learning objects/resources that are fit for purpose.	Our advice is evidence based. We are here to achieve academic goals and to enhance the student experience. Our work is high quality and reliable in function.
Integrity	We hold ourselves to the highest standards of professional and scientific conduct. We are proactive in identifying and acting on barriers to inclusiveness and diversity in all aspects of university life.	We are honest, transparent, and accountable in all our actions. Our team commits to maintaining confidentiality, professionalism, competence, and a genuine desire for positive outcomes in all our work activities. We are committed to inclusiveness, ongoing learning, and striving for excellence ensuring we positively enhance outcomes for our learning communities.	Positive and supportive communication to our Academy. We will maintain ongoing professional development and will keep on top of emerging technologies and best practice. We uphold professionalism in all that we do.	We will do what we say we will do. We are honest and accountable and realistic in working with our academic's expectations. We are honest and accountable when things do not go right.
Respect	JCU fosters a respectful environment for robust debate and a diversity of ideas, engaging our staff and students in a supportive, culturally respectful and connected community of higher learning.	The Learning Technologies Team values respect as a fundamental principle to our team's success. We are committed to fostering a supportive, collaborative, and empowering environment. We will use supportive open communication, sharing our knowledge with all and provide support both personally and vocationally, with an element of fun!	We will be supportive and collaborative in problem solving. We use open communication with each other. We recognise a shared responsibility on all projects. We share our expertise and empower others in the team to develop their capabilities.	We are here to help. We are respectful, professional and provide timely and clear communication. We will be accepting of different and diverse views.