



BigInterview allows you to:

- View a comprehensive video and written training program covering interview techniques
- Access a database of interview questions with tips on how to respond
- Practise for job interviews for all experience levels in over 30 industries.

Setting up your account

If you have not previously accessed BigInterview or BigResume, go to <https://jcu.biginterview.com/>, then select *Register*.

Create your account using your JCU email address. Check your JCU inbox for a confirmation email to activate your account.

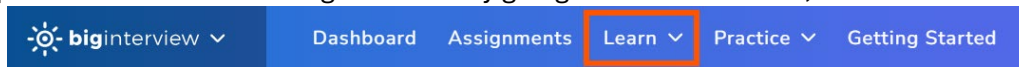
Navigating the site

Ensure you are in the BigInterview platform. If you are in BigResume, use the dropdown menu in the top left corner to navigate to BigInterview instead.



Interview curriculum

Access a comprehensive suite of training materials by going to the *Learn* menu, then *Interview Curriculum*.



Here you will find step-by-step video guides to support you with:

- [Resume and cover letter development](#)
- [Interview preparation](#), including:
 - Types of interviews
 - Playbooks for how to respond to common interview questions
 - Overcoming nerves
- [Using networking and LinkedIn to support job searching](#)
- [Negotiating a job offer and salary](#)
- [Transitioning into your new job in the first 90 days](#)

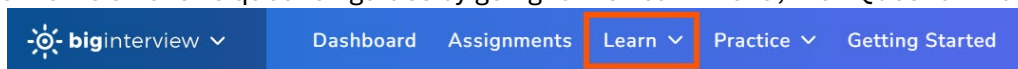
Select the videos most relevant for your current learning needs, or alternatively, follow BigInterview's structured training pathways with either the [Fast Track](#) or [Mastery](#) video series that each include quizzes to check your understanding and opportunities to record your own practise interview responses.

The *Interview Curriculum* section also includes text-based learning materials across [nine modules](#):

1. Interview basics
2. Resumes and cover letters
3. Landing the interview
4. Informational interviews
5. Interview prep
6. Acing the interview
7. Follow up
8. Answering the top questions
9. Behavioural interview questions

Question library

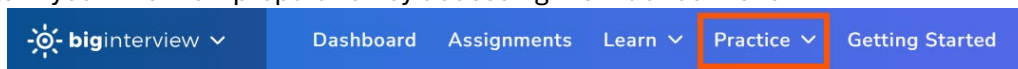
Browse Big Interview's extensive question guides by going to the *Learn* menu, then *Question Library*.



Here you can explore general, industry-specific, competency / skillset interview questions and more. Many questions provide guidance to help you structure an effective response and an example answer. You can also use the BigInterview tools to build your own answer and record your practise response for self or peer review.

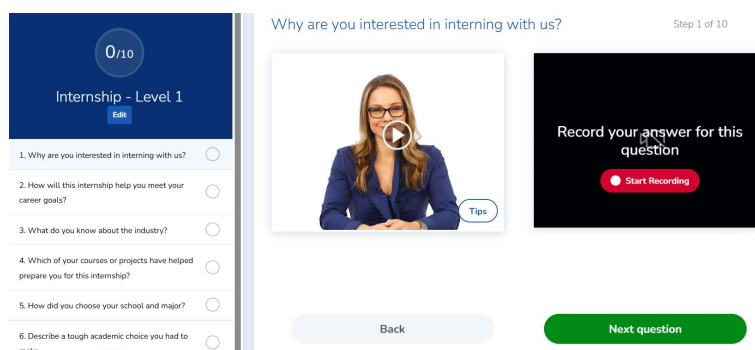
Practice

Actively engage in your interview preparation by accessing the *Practice* menu.



Through the *Practice* section you can:

- Select a *Practice Set* of 10 questions relevant to your confidence and interview situation, view tips and example answers as a guide as you work through the set, and record your own responses for review.
- Participate in *Interview Roulette* – an unseen set of 20 questions that more closely mimics the spontaneity of a real-time interview.
- Access your recorded practise interview questions to review, get feedback and improve your delivery.
- Build interview answers using Big Interview's STAR tool (Situation, Task, Actions, Results).

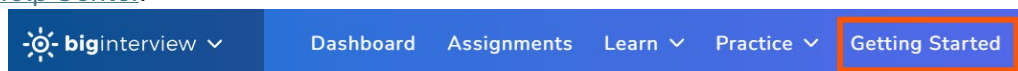


Completing interview assessments

If the BigInterview platform is being used for an assessment within your course of study at JCU, please refer to your learning and assessment materials contained within LearnJCU for access and submission instructions.

BigInterview technical support

For support with the BigInterview platform, including microphone and camera setup, go to *Getting Started* or [Big Interview Help Center](#).



Alternatively access help via the BigInterview chatbot icon:  or accessibility features via this icon: 

Access support through JCU Careers and Employability

Our team is here to help you prepare for your next job interview, whether you'd like coaching to help you formulate responses to potential questions, or you want to build your confidence and get feedback through a mock interview. Schedule your personalised appointment through our [CareerHub](#) or contact us via careers@jcu.edu.au.