

# Have your say

YourJCU Subject and Teaching Survey

DISORGANISED

COMPLEX

THOUGHT  
PROVOKING



PREPARED

PLANNED

CONFUSING

PUNCTUAL

STRUCTURED

HELPFUL

SO-SO

GREAT

ENGAGING

UNCLEAR

PRACTICAL



# YES IT'S HERE – FEEDBACK TIME

Tell us your thoughts on the subjects and teaching offered at JCU.

We're keen for your feedback on ways to improve our student experience.

# EVERY SINGLE VOICE COUNTS

Your feedback is essential for us to keep improving.

Tell us what you think, and why.

Every voice can make a difference.

# MAKE YOURSELF HEARD TODAY

The **why** elevates your feedback to give it context.

Saying that you did or didn't like something is only one part of your experience.

We can take action if we understand the reasons why.

# FIND THE WHY IN YOUR WHAT

Consider cause and effect.  
The WHAT leads to  
the WHY.

**WHAT happened:**

We moved to online  
learning

**The result is your WHY:**  
I miss being able to discuss  
the subject with other  
students

# WHAT WE HAVE HEARD SO FAR

In previous surveys you've described your student life experiences, both positive and negative.

They range from lecture engagement to subject relevance and everything in between.

Here are some examples.

# EXAMPLE 1

## Your WHAT:

"Our lecturer did not post the PowerPoint slides until after the lecture ..."

## Your WHY:

"... which meant I could not annotate them during the lecture and take notes in a way that is effective for me."

# EXAMPLE 2

## Your WHAT:

"The subject was comprehensive and well-paced ..."

## Your WHY:

"... so I felt challenged, but not overwhelmed."



# HELP US IMPROVE SUBJECTS AND TEACHING

Make a difference in just a few minutes.

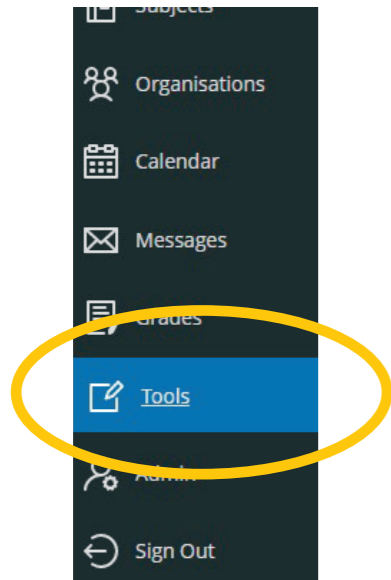
Sharing your experiences is an easy way to help us continue to improve.

YourJCU Subject and Teaching Survey

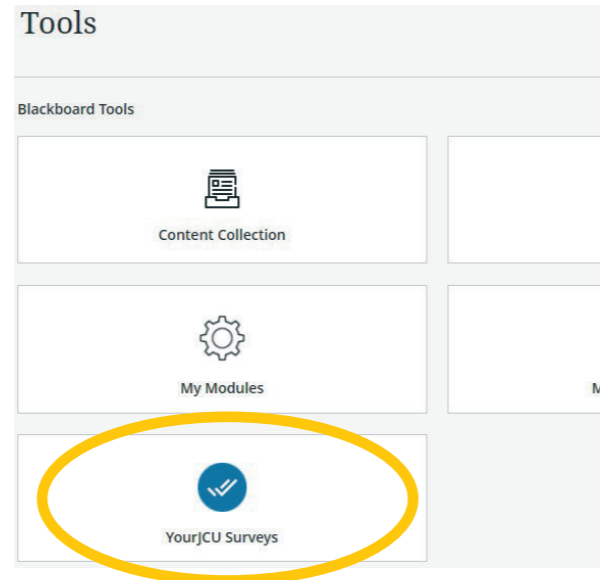
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# OPTION 1 - GO TO LEARNJCU (jcu.edu.au/learn)

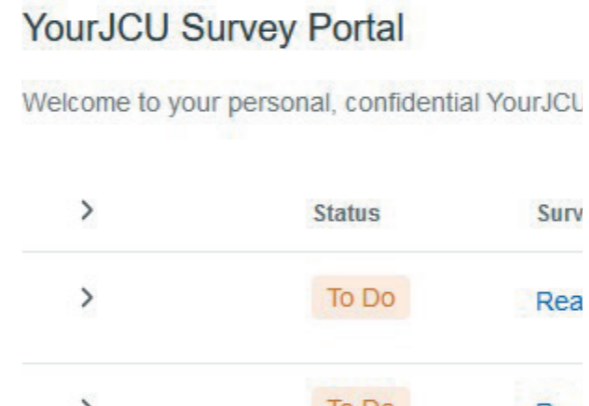
1. Select **Tools** from the menu



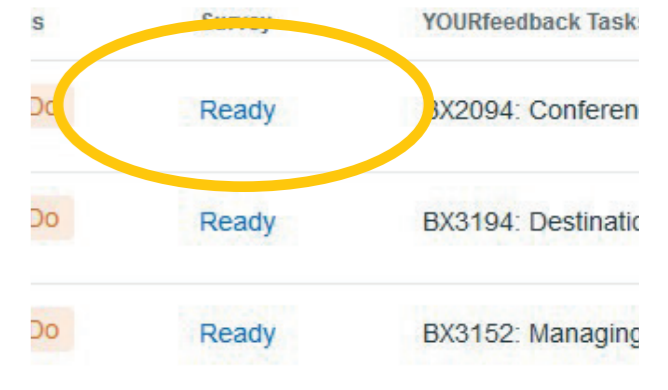
2. Select the **YourJCU Surveys** button



3. Your personal **Survey Portal** opens



4. Select '**Ready**' to begin your feedback for the associated subject or teacher

A screenshot of a table showing survey results. The table has columns for 's', 'Survey', and 'YOURfeedback Task'. The first row shows 'Do', 'Ready' (highlighted with a yellow oval), and 'BX2094: Conferen'. The second row shows 'Do', 'Ready', and 'BX3194: Destinat'. The third row shows 'Do', 'Ready', and 'BX3152: Manag'.

s	Survey	YOURfeedback Task
Do	Ready	BX2094: Conferen
Do	Ready	BX3194: Destinat
Do	Ready	BX3152: Manag

## OPTION 2 - EMAIL LINK

Check for an email from:  
[TeachingEvaluation@JCU](mailto:TeachingEvaluation@JCU)

Use the unique link in  
the email to access your  
personal Survey Portal



**BE  
HONEST  
BUT  
PLEASE  
BE KIND**

Useful feedback is

- Clear
- Constructive
- Actionable

Please consider the feelings of others and focus on the outcome you'd like to achieve.

# THE WRAP UP

1. Your feedback is essential for us to keep improving
2. Tell us your why to understand your experiences
3. Help shape the future of subjects and teaching at JCU
4. Make a difference to student life in just a few minutes

For feedback tips and more info, head to  
**[jcu.edu.au/yourjcusurvey](https://jcu.edu.au/yourjcusurvey)**