

Approved Expenditure Plan for SSA Fee income in 2013

In 2013, James Cook University approved funding of the following projects by the Student Services and Amenities Fee (SSA Fee). The projects provide additional and improved services for JCU students. Projects were selected after consultation with students and student representatives. The University will provide a report on actual SSA Fee expenditure against each of these projects following finalisation of year-end acquittal processed.

Service category	Project	2013 Allocation of SSA Fee Income
Reading rooms and quiet study spaces.	Creating new and improving existing student spaces.	\$800,000
Improving the delivery of food and beverage services on campus.	<p>In the SSA Fee survey, students rated highly the need to improve the quality, variety and price of food and beverage on campus.</p> <p>Following feedback from students through the Student Barometer, the University initiated a Food and Beverage Strategy to enhance food and beverage options on the Townsville and Cairns campuses. This strategy includes:</p> <ul style="list-style-type: none"> - Townsville: 3 new cafes to be created – one in the Mabo Library, one in Education Central, and one in the new Clinical Practice Building. - Cairns: a new cafe in the Cairns Institute building. <p>In addition, the JCU Student Association (JCUSA) is working to improve the quality and variety of food offered in the refectories, including a wider range of healthy menu options, options to meet dietary needs, international cuisine and daily menu rotation.</p> <p>As the above strategies to improve the quality, variety and price of food and beverage on campus are already in train, SSA Fee income was not used for this purpose.</p>	-
Services assisting students with improving their study skills	Learning Advisor positions (2) to assist students to improve their study skills; to improve access to study skills support for off-campus students; and to support ESL students.	\$228,000

<p>Promoting the health or welfare of students</p>	<p>Student Experience Fund Competitive bidding process for projects in priority areas to improve the student experience.</p> <ul style="list-style-type: none"> • Enhancing Student Capacity to Manage and Resolve Conflict \$10,000 • College Cultural Competition and Concert \$10,000 • Fit4Life event \$10,000 • Student Kitchen \$10,000 • Exam Plan Event \$7,000 • Mental Health Week \$8,000 • Mental Health First Aid Instructors Course \$12,800 • Back Me Up: Anti-Bullying Campaign \$6,000 • 24 Hour Food Lab (Townsville campus) \$16,650 • EcoPass discounted bus passes \$8,000 • Student Diaries (2014) \$30,000 • Library Rovers \$29,342 • Online Student Support Videos \$5,200 • Multicultural Fair/Harmony Day \$4,500 • Campus Life Innovation Fund \$35,000 • Subsidised Short Courses for Students \$9,745 • JCU School of Law Mooting Competition \$6,342 • Jessup Team Mooting Competition \$5,988 • Indigenous Student Support \$15,780 • Improving Student Feedback \$5,700 • Student Mentor Program \$30,000 <p><i>*Expenditure includes: \$250,000 allocation for 2013: \$19,884 surplus from 2012 projects; and \$6,163 surplus from Distance Education 2013 allocation.</i></p>	<p>\$276,047*</p>
	<p>Distance Education Fund projects</p> <ul style="list-style-type: none"> • Online Student Support – School of Business \$18,540 • Off-campus Library Borrowing Service \$11,350 • Welcome Kit for new Off-campus Students \$3,347 	<p>\$53,837</p>

	<ul style="list-style-type: none"> • Orientation Webinars to Support Off-campus Students \$1,400 • Welcome to University Events– Smaller JCU Teaching Sites \$9,200 • Enhancing Student Capacity to Manage and Resolve Conflict \$10,000 	
Services promoting the health and welfare of students; career counselling and student employment services; provision of personal counselling services.	Student Welfare Officers (one position in Townsville and a half-time position in Cairns) to support students with complex needs and assist them to identify and access appropriate support services.	\$130,000
	UniHealth (Townsville) to allow for bulk billing GP services for students.	\$100,000
	Retention project to identify and provide additional support for students at risk of not succeeding.	\$100,000
Supporting other recreational activities on campus via clubs and societies.	Support for JCU student clubs, societies, associations, administered by the JCU Student Association.	\$75,000
Improving sports facilities on-campus.	Subsidies for sporting clubs administered by JCUSA .	\$100,000
	Funding for the JCUSA Sport and Recreation staff - Manager; Sport and Recreation Officer (Townsville); Sport and Recreation Officer (Cairns).	\$224,000
	Sporting field maintenance.	\$150,000
	Sporting infrastructure.	\$200,000
Supporting student artistic and creative activities such as drama, musicals, exhibition spaces.	Development of an annual program of extra-curricular activities (cultural, intellectual, sporting, recreational).	\$179,000
Provision of information and support to students experiencing financial difficulties.	Crisis Loans Service Support for students experiencing financial difficulties has increased significantly in recent years through the establishment of the Student	\$20,000

	Access Fund Program, which provides \$400,000 of scholarships, bursaries and grants to JCU students experiencing financial difficulties. Support is also provided through JCU's student loans service.	
Improving advice about university rules and procedures	JCUSA Student Media and Communication Service.	\$77,000
Support for student media	Improving information and advice about university rules and procedures.	\$74,000
Orientation information and activities	Improving Orientation Week and Orientation Online program.	\$177,000
Providing or improving student advocacy services	Student Advocacy Service (2 Student Advocates in Townsville, 1 in Cairns, and the JCUSA Director, Student Services). The JCUSA Student Advocacy Service provides an independent advocacy service to students in matters such as: assessment results and subject grades; addressing allegations of misconduct; appealing academic suspension or exclusion for unsatisfactory academic progress; problems with professional and clinical placements; complaint resolution; applications for special consideration and supplementary and deferred examinations; advanced standing; leave of absence; student appeals.	\$377,000
	Supporting Student Representation (JCUSA elected student representatives and JCUSA Council).	\$210,000
On campus child care services	Subsidy for UniCare (Townsville campus childcare centre).	\$15,000
Provision of legal services to students	This service did not rate highly in survey responses. No funding was allocated in 2013.	-
Assisting students to find suitable accommodation	This service did not rate highly in survey responses. No funding was allocated in 2013.	-
Assisting students to obtain person and accident insurance services	This service did not rate highly in survey responses. No funding was allocated in 2013.	-
Brisbane, Mackay, Mt Isa, Thursday Island and distance education students	Brisbane, Mackay, Mt Isa, Thursday Island and distance education students will benefit from many of the spending priorities described above, such as: study skills support; student advocacy; student welfare	215,000

	<p>officers; online orientation; crisis loans.</p> <p>In addition to having access to those services, further consultation will be held with Brisbane, Mackay, Mt Isa, Thursday Island and distance education students regarding their specific service priorities.</p>	
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