

# Don't get stressed - Take these steps for online exam success

## Technology

- Ensure you have a laptop or desktop computer connected to the internet.
- Use the same browser that you use for LearnJCU.
- Download [Respondus](#) and connect a webcam if you need to use Respondus Monitor.
- Convert written text to .pdf if necessary.
- Contact Tech support if you experience difficulties.



## Exam Preparation

- Use the JCU Student app to check the exam timetable.
- Attend the [Exam Plan Virtual Fair](#).
- Prepare for your exams. Use the [guides on The Learning Centre website](#).
- Test yourself.



## Wellbeing

- Contact [support services](#) (AccessAbility/ Counselling) if necessary.
- To reduce stress do the practise test using exactly the same equipment as you will for your exam.
- Ensure you have a [quiet space](#) to complete your exam.
- Remember your [JCU Student Code of Conduct](#).
- Use the notification of [extenuating circumstances form](#) when necessary.



**For every problem, there is a solution; if the solution isn't obvious, contact your subject coordinator or Student Services for advice.**