

Email instruction to JCU's Pexip, Virtual Meeting Room End Users.

Copy and paste your vmr address into the fields highlighted in green below, save it and send it out to end users of VMRs when you are inviting people to use your JCU Pexip VMR.

Pexip Infinity is software that runs on JCU servers which automatically connects and transcodes most legacy and current codecs, for video, and a similarly long list for audio.

Q. What can I connect using JCU's Pexip Infinity VMRs?

A. All of the technologies described below.

Clients include all standards-based endpoints (including those from Cisco, Polycom, Lifesize, Sony, Huawei, Radvision and other vendors that use H.323, SIP, H.263, H.264 SVC, RTV, VP8 and RDP), as well as Lync 2010, 2013, and even Lync Online (Office 365). Pexip Infinity closely integrates with WebRTC-supporting clients like Google Chrome, Mozilla Firefox and Opera as well, so that users without any other tool than their web browser can join the same meetings as everyone else. For non-WebRTC supporting browsers like Microsoft Internet Explorer and Apple Safari, Pexip supports video conferencing through Flash-based video. Flash is already installed for most users, allowing them to enjoy video calls with no additional downloads as well. Alternatively, users can download a stand-alone Pexip desktop client for either Windows, Mac OSX or Linux based systems.

A Pexip App for Android and iOS devices is also available from Google Play and Apple App stores respectively.

Pexip Infinity enables all these technologies to connect in any combination and any configuration.

Copy and paste your vmr address into the fields highlighted in green below, save it and use it to send to end users of VMRs or paste into your Calendars.

H.323 and SIP endpoints/clients dial:

your.vmr.address.here@vmr.jcu.edu.au

WebRTC; go to

<https://pexip.jcu.edu.au>

and enter either

your.vmr.address.here@vmr.jcu.edu.au

or if you have a numerical pin enter it **14102**

Pexip App; use either of the two addresses above.

Phone calls: Each VMR will have a 4 digit i.d. followed by #.

For users who already have a room based videoconferencing system, this i.d. will be the four last digits of their videoconferencing system address. I.e. if your address is 47535190@jcu.edu.au, then the VMR phone i.d. will be 5190#.

Phone participants can call in to the VMR by calling either (07) 4753 5185 or (07) 4057 1297, then, after the voice prompt, enter the relevant VMR phone i.d to join the conference.

Users can, alternatively, dial out from the VMR by prefixing phone number by 10# or 15#, i.e. to dial 47814545, you would dial 10#47814545. Note: call must be specified as H.323.

Please note the number of phone participants is currently severely restricted as these are ISDN calls, and are not integrated as yet with JCU "normal" phone system. (This will happen at a later date, and we should then be able to offer a 1300 number for phone participants to connect to.)

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