



Continuous Quality Improvement

Linking local implementation to state support and national policy





Our Vision

The elimination of disparities in health and wellbeing experienced by Aboriginal and Torres Strait Islander peoples in Queensland.

Our Goal

To support and drive a sustainable and responsive Aboriginal and Torres Strait Islander Community Controlled Health Sector in Queensland, recognised by governments and other service providers as an essential, valued and preferred partner, and to enhance primary health care provision more broadly for Aboriginal and Torres Strait Islander people, families and communities.

Statement of Intent

All Aboriginal and Torres Strait Islander Queenslanders have the right to access equitable and high quality health care regardless of where they live in Queensland. An equitable health system is one that is culturally competent and recognises people's connection to country and cultural wellbeing as an essential element to achieving a state of wellness. Empowering and valuing Aboriginal and Torres Strait Islander people and communities in health care is the cornerstone of Community Controlled primary health care. Community Controlled health care means that care is by and for Aboriginal and Torres Strait Islander peoples. Passion to make a difference is the foundation of Community Controlled primary health care.

QAIHC adopts the principles of Community Controlled primary health care as set out by the National Aboriginal Health Strategy (1989) as the gold standard approach in improving the health status of Aboriginal and Torres Strait Islander people. These principles encompass:

- Aboriginal and Torres Strait Islander comprehensive primary health care;
- A holistic view of health which recognises health as not just physical health but encompasses the social, spiritual, and emotional health of Aboriginal and Torres Strait Islander peoples;
- Capacity building of Community Controlled organisations and communities to support local and regional solutions for health outcomes;
- Local Aboriginal and Torres Strait Islander community control and participation;
- Working across sectors in partnership and collaboration;
- Recognising the interrelationship between good health and the social determinants of health.

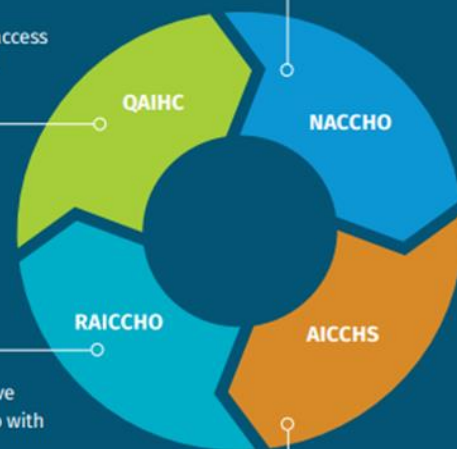
Our Sector

NACCHO the National Aboriginal Community Controlled Health Organisation is the national peak body for Aboriginal health. It represents the needs and interests of its Members and Affiliates in the national arena. It supports Affiliates at a jurisdictional level and works collectively with them to address shared concerns on a national basis.

QAIHC is the peak body representing AICCHO in Queensland. QAIHC's role is to provide leadership, representation, support and innovation to the sector and beyond, to enhance Aboriginal and Torres Strait Islander peoples access to comprehensive primary health care, and responsive health services.

RAICCHO support AICCHS within a particular region including; performance and productivity improvement; change management to sustain high quality performance; project management of new service initiatives to address service gaps and market failures.

AICCHS delivers culturally appropriate comprehensive primary health care services on the ground. They do so with the help and assistance of both State and Regional support entities.



The elimination of disparities in health and wellbeing experienced by Aboriginal and Torres Strait Islander peoples in Queensland.

QAIHC

OBJECTIVE

Support clinical teams to work together to reduce lifestyle risk, improve clinical outcomes and help maintain good health for all Aboriginal and Torres Strait Islander peoples in Queensland.



Understanding the WHY we CQI

Access regardless of where people seek care

- Burden of Disease
- PREVENTABLE chronic disease

Systematic with Measurable Outcomes

QAIHC sector support

- CQI
- Programs
- Accreditation
- Medicare

QAIHC policy and research

- HIT
- Policy
- Research

CQI QAIHC implementation

Access regardless of where people seek care

- Model of care
- CQI Action Plans
- Leadership
- Embed CQI in state based programs
- HIT
- CLF

Clinical Governance

QAIHC

- Clinical Governance frame work
- Clinical Leadership Forum

Clinical Leadership Forum

- Clinical team | Clinical focus
- Aboriginal Health Worker participation
- Clinical themes in line with national policy priority –



QAIHC Health Information Team (HIT)

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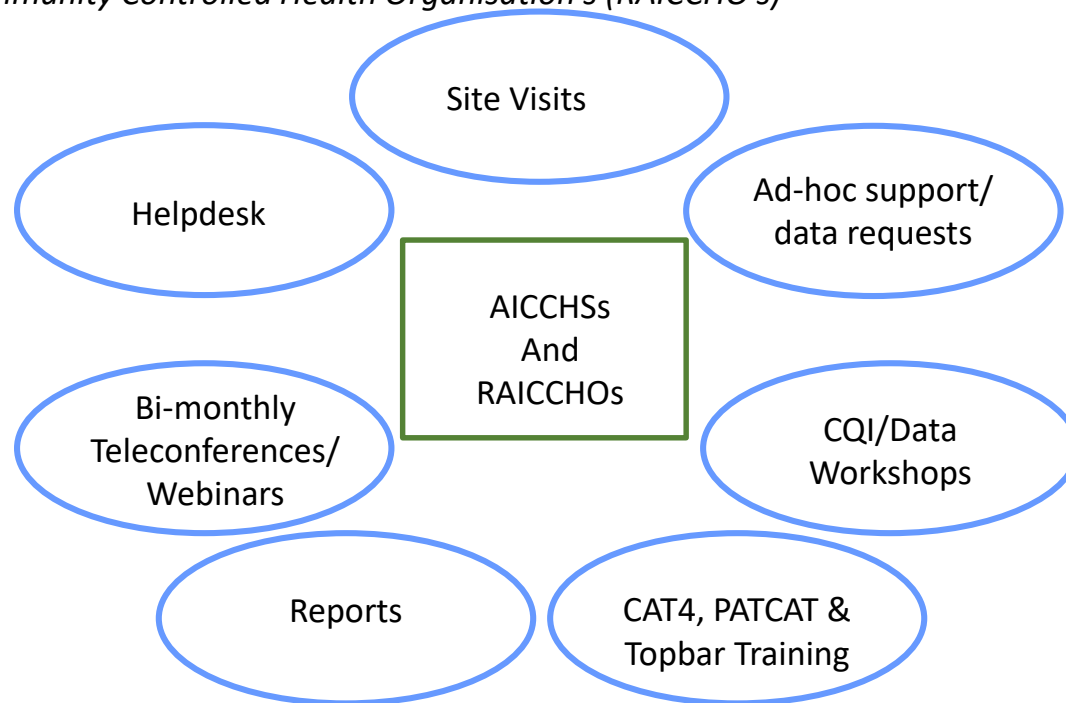
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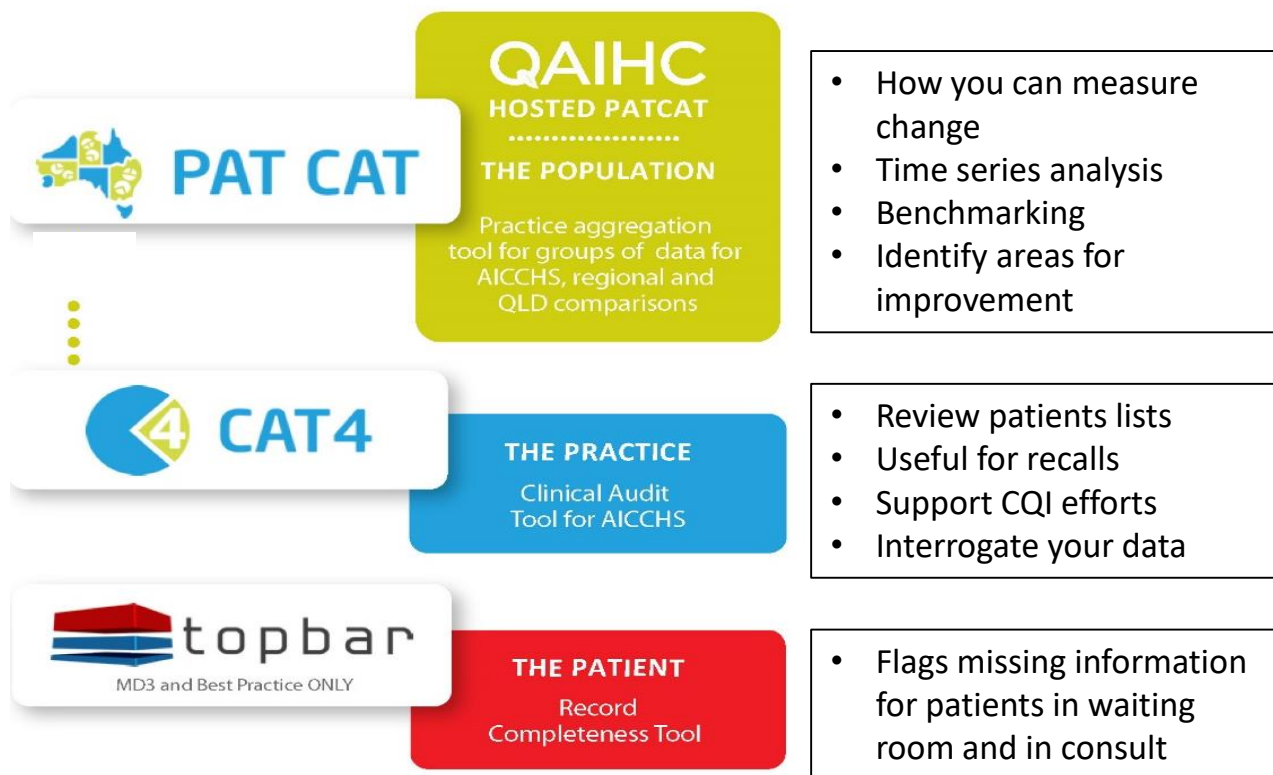
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Health Information Team (HIT) Member Support

Member support *Mechanisms to support Aboriginal and Islander Community Controlled Health Services (AICCHSs) and Regional Aboriginal and Islander Community Controlled Health Organisation's (RAICCHO's)*

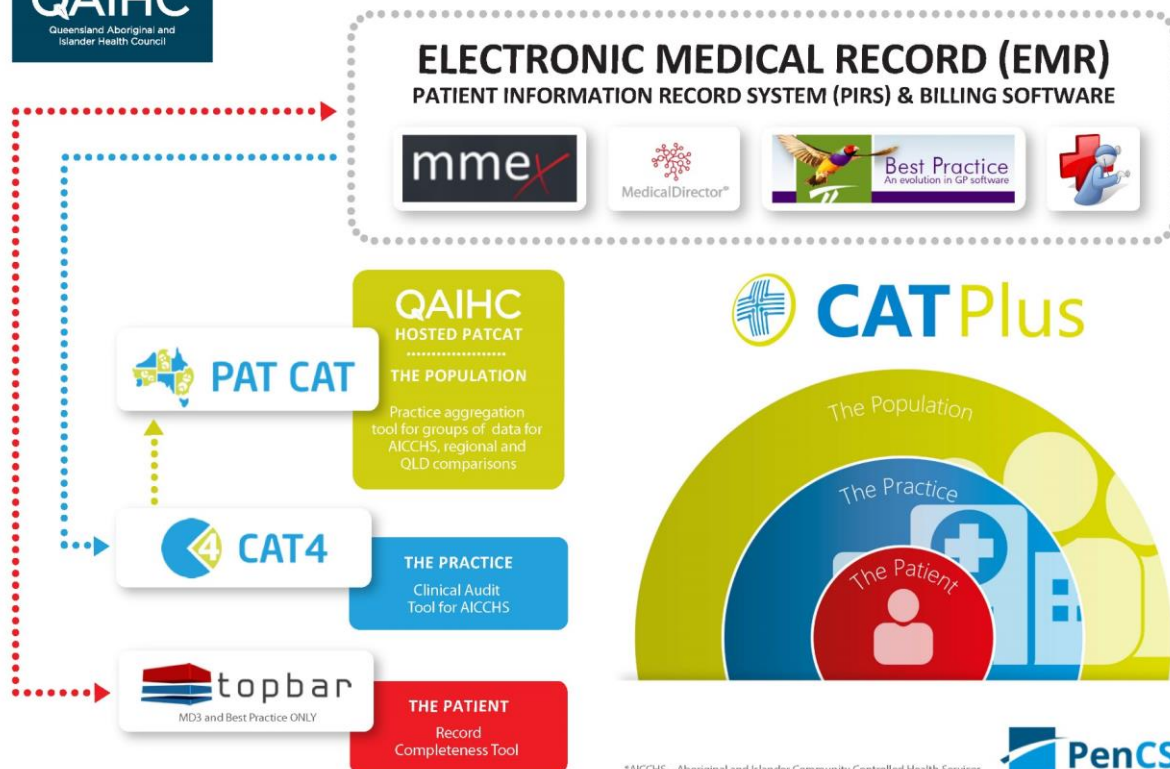


Using HIU tools to improve data quality





QAIHC AICCHS* DATA SYSTEM



*AICCHS – Aboriginal and Islander Community Controlled Health Services

CQI QAIHC Services

Access regardless of where people seek care



Community Controlled



<https://www.youtube.com/watch?v=EbAvAX7PUfk>

Community Controlled



<https://www.youtube.com/watch?v=7TNscgT91RY>

CQI Linkages at National Policy level

Access regardless of where people seek care

- National CQI Framework
- nKPIs & QAIHC Indicators
- Proposed funding model 2018
- Accreditation frameworks
- Prevention and early detection of disease

Thank you



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BQC QIHFN QISM C



We acknowledge the traditional custodians of the land and sea where we live and work, and pay our respects to Elders past, present and future

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