

Appendix 3 – JCU Research Data and Information Storage and Collaboration Options

JCU is committed to providing our researchers with industry-standard data storage and collaboration solutions to support effective research data management. However, it's important to acknowledge that offering these solutions is both challenging and costly, as data infrastructure and storage needs are rapidly expanding in this digital environment.

Please contact us via the [Research Enquiries](#) form on Service Now to discuss your research project's active data storage requirements and we will advise you of the best solution currently available.

The table below is a list of JCU-approved storage and collaboration options for **active/working** research data. For **completed** research data and information (research assets) please refer to the [RDIM website](#) or contact us via the Service Now form.

	JCU MICROSOFT ONEDRIVE	JCU MICROSOFT TEAMS	JCU HPC During analysis phase only	JCU QCIF RESEARCH DATA STORAGE (QRIS CLOUD)
Storage Capacity	5 TB	25 TB per team	Up to 5 TB and 250,000 inodes	> 50 GB up to many TB and 1,000,000 files
Collaborating With JCU Researchers	✓	✓	✓	✓
Collaborating With External Researchers	✓	✓ ¹	✓ ²	✓
Sensitive Data	✓	✓	✗	✓
Remote Access	✓	✓	✓	✓
Data Stored in Australia	✓	✓	✓	✓
Deleted File Recovery	✓ ³ via Service Now request	✗	✗	✗
Suitable for Backups	✓	✓	✗	✓
Best Feature	Quick to setup, easy to use, access from day one.	Includes other methods for collaboration along with file sharing.	Excellent for use with HPC compute for data analysis.	Large-scale data storage.
Getting Setup	JCU Microsoft OneDrive	Make a collaboration tool request	JCU Service Now Accessing the HPC	QRIScloud

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Notes

1. Microsoft Team owners (JCU staff) can add [guest accounts](#) or [external accounts](#).
2. Researchers can apply (via ServiceNow) for external collaborators to have access to their JCU HPC account.
3. Within 30 days.